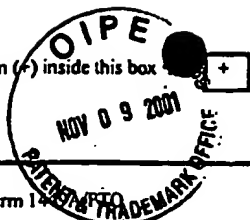


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Substitute for form 1449 INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		<i>Complete if Known</i>	
		Application Number	09/944,836
		Filing Date	08/31/01
		First Named Inventor	Burgin et al.
		Group Art Unit	2185
Examiner Name		Attorney Docket Number	FINL-002/00US
Sheet	1	of	5

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U.S. PATENT DOCUMENTS				
Examiner Initials*	Cite No. ¹	U.S. Patent Document		Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)	
		Des. 276,626		12/4/84
		Des. 286,956		12/2/86
		Re. 32,115		4/15/86
WJL		3,829,088		8/13/74
WJL		4,451,985		6/5/84
WJL		4,567,359		1/28/86
WJL		4,793,810		12/27/88
WJL		5,002,491		3/26/91
WJL		5,059,127		10/22/91
WJL		5,204,813		4/20/93
WJL		5,208,869		5/4/93
WJL		5,211,563		5/18/93
WJL		5,251,268		10/5/93
WJL		5,261,823		11/16/93
WJL		5,267,865		12/7/93
WJL		5,294,229		3/15/94
WJL		5,302,132		4/12/94
WJL		5,309,355		5/3/94

LISTING CONTINUED ON ATTACHMENT

FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No. ¹	Foreign Patent Document			Date of Publication of Cited Document MM-DD-YYYY	T ⁴
		Office ³	Number ⁴	Kind Code ⁵ (if known)		
		EP	0 496 492 A1		1/7/92	
WJL		EP	0 496 492 B1		1/7/92	
		WO	97/44767		11/27/97	
		WO	98/32107		7/23/98	

Examiner Signature	<i>WJL</i>	Date Considered	12/8/04
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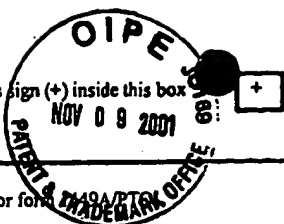
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		Application Number	09/944,836		
		Filing Date	08/31/01		
		First Named Inventor	Burgin et al.		
		Group Art Unit	2185		
Examiner Name					
Sheet	2	of	5	Attorney Docket Number	FINL-002/00US

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OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS			
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<u>W</u>		A+dantage - Worldware, 1995, Jostens Learning Brochure	
<u>W</u>		Applied Physics, 1995, EduStar America Inc. Brochure	
<u>W</u>		Aqua Venture, 1995, EduStar America Inc. Brochure	
<u>W</u>		Barron, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 75-92	
<u>W</u>		Basic Electronics, 1995, DEGEM SYSTEMS Brochure	
<u>W</u>		BEST, 1995, DEGEM SYSTEMS Brochure	
<u>W</u>		Brader, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 45-60	
<u>W</u>		Burke, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 123-141	
<u>W</u>		Carbonell, 1970, IEEE Transactions on Man-Machine Systems 11:190-203	
<u>W</u>		Cook, 1989, A Briefing for Buyers (Asymtote Inc., Boston)	
LISTING CONTINUED ON ATTACHMENT			

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STATEMENT BY APPLICANT**

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Sheet 3 of 5

Complete if Known

Application Number	09/944,836
Filing Date	08/31/01
First Named Inventor	Burgin et al.
Group Art Unit	2185
Examiner Name	
Attorney Docket Number	FINL-002/00US

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U.S. PATENT DOCUMENTS (Cont'd)					
Examiner Initials ²	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)		
JUL		5,310,349		Daniels et al.	5/10/94
JUL		5,337,141		Egli et al.	8/9/94
JUL		5,397,865		Park	3/14/95
JUL		5,441,415		Lee et al.	8/15/95
JUL		5,444,774		Friedes	8/22/95
JUL		5,458,494		Krohn et al.	10/17/95
JUL		5,513,991		Reynolds et al.	5/7/96
JUL		5,513,994		Kershaw et al.	5/7/96
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JUL		5,636,036		Ashbey	6/3/97
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JUL		5,727,950		Cook et al.	3/17/98
JUL		5,743,746		Ho et al.	4/28/98
JUL		5,745,765		Paseman	4/28/98
JUL		5,788,504		Rice et al.	8/4/98
JUL		5,788,508		Lee et al.	8/4/98
JUL		5,825,651		Gupta et al.	10/20/98
JUL		5,827,070		Kershaw et al.	10/27/98
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JUL		5,904,485		Siefert	5/18/99
JUL		5,907,706		Brodsky et al.	5/25/99
JUL		5,909,589		Parker et al.	6/1/99
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JUL		6,012,051		Sammon, Jr. et al.	1/4/00
JUL		6,032,129		Greef et al.	2/29/00
JUL		6,035,283		Rofrano	3/7/00
JUL		6,070,142		McDonough et al.	5/30/00
JUL		6,091,930		Mortimer et al.	7/18/00

¹ Unique citation designation number.

² See attached Kinds of U.S. Patent Documents.

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Application Number	09/944,836
Filing Date	08/31/01
First Named Inventor	Burgin et al.
Group Art Unit	2185
Examiner Name	
Attorney Docket Number	FINL-002/00US

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OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS (Cont'd)			
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<u>Full</u>		Educating Jessica's Generation, 1995, Jostens Learning Brochure	
<u>Full</u>		EduStar Mathematics, 1995, Innovative Technologies in Education Brochure	
<u>Full</u>		Fall, III, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 143-164	
<u>Full</u>		Guttman et al., 1998, "Agent-mediated electronic commerce: a survey," <u>The Knowledge Engineering Review</u> 13(2):147-159	
<u>Full</u>		Hello Blue Planet, 1995, EduStar America Inc. Brochure	
<u>Full</u>		Hibbard, Justin, (April 12, 1999), Assembly Online: The Web is changing mass production into mass customization, Information Week Online: News and Reviews (Online) Available Web Site: www.informationweek.com/729/build.htm ; Accessed on: October 30, 2001	
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<u>Full</u>		Learning First - New Edition, 1995, Jostens Learning Brochure	
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**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

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Complete if Known

Application Number	09/944,836
Filing Date	08/31/01
First Named Inventor	Burgin et al.
Group Art Unit	2185
Examiner Name	
Attorney Docket Number	FINL-002/00US

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Examiner Initials*	Cite No. ^{§1}	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published:	T [†]
<u>ML</u>		Lindsley, 1990, Teaching Exceptional Children 22:353-359	
<u>ML</u>		Maes, 1994, Communications of the ACM 37:31-40	
<u>ML</u>		Meet Lightspan, 1996, Lightspan Brochure	
<u>ML</u>		O'Keefe and McEachern, 1998, "Web-based Customer Decision Support Systems," <u>Communications of the ACM</u> 41(3):71-78	
<u>ML</u>		Osin, 1984, Proc. 4 th Jerusalem Conf. on Information Technology, pp. 418-424	
<u>ML</u>		Pasik, Alexander J. (September 24, 1998), The Software Investor, <i>The Configuration Invasion</i>	
<u>ML</u>		Peha, 1995, Educational Leadership 53:18-25	
<u>ML</u>		Plato Learning System, 1995, TRO Learning, Inc. Brochure	
<u>ML</u>		SageTalk: <i>Designing a Tool for Designing Successful Web-based Social Agents</i> (Paper ID 254); Conference '00, Month 1-2, 2000	
<u>ML</u>		Sherry and Komoski, eds., 1990, The IIS Report pp. 3-6, 21-24, 52, 256-260	
<u>ML</u>		Vaas, Lisa (May 17, 1999), <i>Service Sites Buckle Up Configurators</i> , PCWeek Online (Online) Available Web Site: www.zdnet.com/pcweek/stories/news/0,4153,402639,00.html ; Accessed on: October 30, 2001	
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<u>ML</u>		Writing Expedition, 1994, Ideal Learning Brochure	

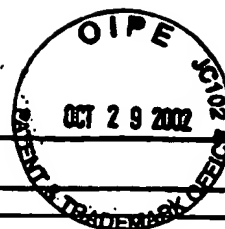
[†] Unique citation designation number.

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Substitute for form 1449A/PTO			Complete if Known		
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)			Application Number	[Not Yet Assigned]	
			Filing Date	10/16/2002	
			First Named Inventor	Waller et al.	
			Group Art Unit	[Not Yet Assigned]	
			Examiner Name	[Not Yet Assigned]	
Sheet	1	of	5	Attorney Docket Number	FINL-011/00US

PTO/SB/08A (08-00)

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		Number	Kind Code ² (if known)	
WHL		3,829,088		08/13/1974
WHL		4,451,985		06/05/1984
		Dec. 276,026		12/04/1984
WHL		4,567,359		01/28/1986
		Re. 32,115		04/16/1986
		Dec. 286,956		12/02/1986
WHL		4,793,810		12/27/1988
WHL		5,002,491		03/26/1991
WHL		5,059,127		10/22/1991
WHL		5,204,813		04/20/1993
WHL		5,208,869		05/04/1993
WHL		5,211,563		05/18/1993
WHL		5,251,268		10/05/1993
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WHL		5,513,991		05/07/1996
WHL		5,513,994		05/07/1996
WHL		5,576,951		11/19/1996
WHL		5,594,791		01/14/1997
WHL		5,636,036		06/03/1997
WHL		5,708,798		01/13/1998
WHL		5,710,887		01/20/1998

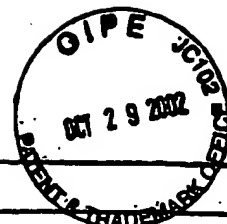
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			Application Number	[Not Yet Assigned]	
			Filing Date	10/16/2002	
			First Named Inventor	Waller et al.	
			Group Art Unit	[Not Yet Assigned]	
			Examiner Name	[Not Yet Assigned]	
Sheet	2	of	5	Attorney Docket Number	FINL-011/00US

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JWL		5,721,845		James et al.	02/24/1998
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JWL		5,781,914		Stork et al.	07/14/1998
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JWL		5,788,508		Lee et al.	08/04/1998
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JWL		5,827,070		Kershaw et al.	10/27/1998
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JWL		5,904,485		Siefert	05/18/1999
JWL		5,907,706		Brodsky et al.	05/25/1999
JWL		5,909,589		Parker et al.	06/01/1999
JWL		5,918,217		Maggioncalda et al.	06/29/1999
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JWL		6,012,051		Sammon, Jr. et al.	01/04/2000
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JWL		2001/0032140 A1		Hoffman	10/18/2001
JWL		6,321,209 B1		Pasquali	11/20/2001
JWL		6,343,329 B1		Landgraf et al.	01/29/2002
JWL		6,356,284 B1		Manduley et al.	03/12/2002

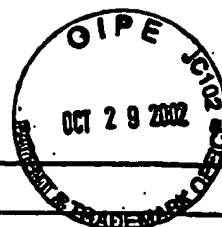
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		Filing Date	10/16/2002		
		First Named Inventor	Walter et al.		
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TJL TJL TJL		EP	0 496 492 A1		Tomitsuka et al. / Sony Corporation	07/29/92	
		EP	0 496 492 B1		Tomitsuka et al. / Sony Corporation	09/20/95	
		WO	97/44767		Cook et al. / Agent Based Curricula, Inc.	11/27/97	
		WO	98/32107		Padwa / Agent Based Curricula, Inc.	07/23/98	

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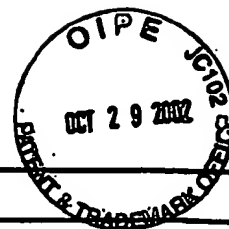
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INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Application Number	[Not Yet Assigned]
		Filing Date	10/16/2002
		First Named Inventor	Wattler et al.
		Group Art Unit	[Not Yet Assigned]
		Examiner Name	[Not Yet Assigned]
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ML		Aqua Venture, 1995, EduStar America Inc. Brochure	
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ML		Kimball, 1995, Educational Leadership 53:54-56	
ML		Kulik et al., 1983, J. Educational Psychology 75:19-26	

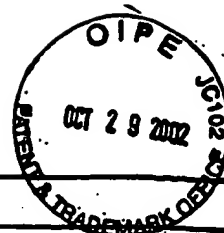
Examiner Signature		Date Considered	12/8/04
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¹ Unique citation designation number.

² Applicant is to place a check mark here if English language Translation attached.

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Substitute for form 1449A/PTO		Complete if Known	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i>		Application Number	[Not Yet Assigned]
		Filing Date	10/16/2002
		First Named Inventor	Wattler et al.
		Group Art Unit	[Not Yet Assigned]
		Examiner Name	[Not Yet Assigned]
Sheet	5	of	5
		Attorney Docket Number	FINL-011/00US

OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS Cont'd			
Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
<i>W</i>		Kulik et al., 1986, J. Educational Computing Research 2:235-252	
<i>W</i>		Lamb, 1994, Authoring-Systems Software for Computer-Based Training (Educational Technology Publications, New Jersey) pp. 24-44	
<i>W</i>		Learning First - New Edition, 1995, Jostens Learning Brochure	
<i>W</i>		Lesser, 1995, ACM Computing Surveys 27:340-342	
<i>W</i>		Lindsley, 1990, Teaching Exceptional Children 22:353-359	
<i>W</i>		Maes, 1994, Communications of the ACM 37:31-40	
<i>W</i>		Meet Lightspan, 1996, Lightspan Brochure	
<i>W</i>		O'Keefe and McEachern, 1998, "Web-based Customer Decision Support Systems," <u>Communications of the ACM</u> 41(3):71-78	
<i>W</i>		Osin, 1984, Proc. 4 th Jerusalem Conf. on Information Technology, pp. 418-424	
<i>W</i>		Pasik, Alexander J. (September 24, 1998), The Software Investor, <i>The Configuration Invasion</i>	
<i>W</i>		Peha, 1995, Educational Leadership 53:18-25	
<i>W</i>		Plato Learning System, 1995, TRO Learning, Inc. Brochure	
<i>W</i>		SageTalk: <i>Designing a Tool for Designing Successful Web-based Social Agents</i> (Paper ID 254); Conference '00, Month 1-2, 2000	
<i>W</i>		Sherry and Komoski, eds., 1990, The IIS Report pp. 3-6, 21-24, 52, 256-260	
<i>W</i>		Vaas, Lisa (May 17, 1999), <i>Service Sites Buckle Up Configurators</i> , PCWeek Online (Online) Available Web Site: www.zdnet.com/pcweek/stories/news/0,4153,402639,00.html ; Accessed on: October 30, 2001	
<i>W</i>		Venezky and Osin, 1991, The Intelligent Design of Computer-Assisted Instruction (Longman, New York) chapters 3 and 7-13	
<i>W</i>		Writing Expedition, 1994, Ideal Learning Brochure	

Examiner Signature	<i>W. J. Wattler</i>	Date Considered	12/8/02
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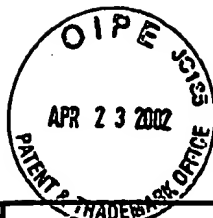
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PTO/SB/08A (08-00)

Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)		Complete if Known	
		Application Number	09/944,836
		Filing Date	08/31/01
		First Named Inventor	Burgin et al.
		Group Art Unit	2185
		Examiner Name	
Sheet	1	of	2
		Attorney Docket Number	FINL-002/00US

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ³ (if known)		
<i>WJL</i>		2001/0032140A1		Hoffman	10/18/2001

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FOREIGN PATENT DOCUMENTS							
Examiner Initials*	Cite No. ¹	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	7*
		Office ³	Number ⁴	Kind Code ³ (if known)			

Examiner Signature	<i>WJL</i>	Date Considered	12/8/02
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¹ Unique citation designation number.

² See attached Kinds of U.S. Patent Documents.

³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3).

⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.


⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible.

⁶ Applicant is to place a check mark here if English language Translation is attached.

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Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)				<div style="text-align: center;">  </div> <div style="text-align: right;"> Complete if Known </div>	
				Application Number	09/944,836
				Filing Date	08/31/01
				First Named Inventor	Burgin et al.
				Group Art Unit	2185
				Examiner Name	
Sheet 2 of 2				Attorney Docket Number	FINL-002/00US

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Examiner Signature		Date Considered	12/8/02
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(use as many sheets as necessary)

Sheet	1	of	1
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Application Number	09/944,836
Filing Date	08/31/2001
First Named Inventor	Burgin et al.
Group Art Unit	2185
Examiner Name	[Not Yet Assigned]
Attorney Docket Number	FINL-002/00US

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PTO/SR08A (08-00)

Substitute for form 1449A/PTO

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(use as many sheets as necessary)

Sheet 1 of 1

Complete if Known

Application Number 09/944,836
Filing Date 08/31/2001
First Named Inventor Burgin et al.
Group Art Unit 2185
Examiner Name [Not Yet Assigned]
Attorney Docket Number FINL-002/00US

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U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY
		Number	Kind Code ² (if known)		
JUL		5,630,025		Dolby et al.	05/13/1997
JUL		5,877,966		Morris et al.	03/02/1999

FOREIGN PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Foreign Patent Document			Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	T ⁴
		Office ³	Number ⁴	Kind Code ² (if known)			
JUL		EP	0 829 996 A2		AT&T Corp.	03/18/1998	
JUL		WO	99/01826		Business Evolution, Inc.	01/14/1999	
JUL		WO	00/29977		CCH Incorporated	05/25/2000	

OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²
JUL		Poleretzky Z et al: "The Call Center & e-Commerce Convergence" Dialog ABI/Inform(R), XP002949410 2001	
JUL		Attardi G et al: "Web-based Configuration Assistants" Artificial Intelligence for Engineering Design, Analysis and Manufacturing, London, GB, vol. 12, no. 4, September 1998 (1998-09) pages 321-331, XP002902516	

Examiner Signature		Date Considered	12/8/04
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